USA RETURN/EXCHANGE FORM

Invoice#:_____ Date: _____

Name: _____

First Name Last Name

☐ Return (for a refund)
☐ Exchange

How & where to return

*Fill out this form & enclose it as well as a copy of your invoice in your package
*In the original received box, mail your insured package to the provided address on this form.
*your exchange order will need to be placed online. You may do so immediately or we will advise you via e-mail when your return is received to do so. Otherwise the exchange item cannot be charged or shipped
*All return items will need to be credited back to the original credit card

Reason for Return or Exchange

☐ Didn't fit properly
☐ Didn't like garment
☐ Need a different size
☐ Damaged/Defective
☐ Received wrong item

USA Return Address:

Allure Lingerie Inc.
1623-289 Military Road
Niagara Falls, NY 14304-1745

Exchange Item (s) for:

Style #	Color	Size	Price		New Style #	Color	Size	Price	Comments

Please note: Exchanges are only accepted within 20 calendar days of your order receipt date & returns for credit only within 14 calendar days: All exchanges & returns must be in its original undamaged packaging with no signs of wear, must include all accessories, must have original tags in place, and in re-saleable condition. The items must be returned in the original box it was received in. We are NOT responsible for lost returned packages.

Exchange & Return Policy

Exchanges must be returned within 20 calendar days from the date you receive your order for an exchanged to be honored.

*Health regulations stipulate that clothing that is soiled, worn, damaged or laundered is considered to be in "other than new condition" and cannot be returned or exchanged.

*Exchanges or returns are NOT accepted on Thongs, G-strings, Teddies & Pasties due to health regulations. These items are final sale. * Clearance items are NON-Returnable and are final sale

* Shipping charges are not refundable

* Size exchanges are accepted within 20 days of receipt of the item. If you are not satisfied with your purchase you may exchange it for another item of equal or greater value only.

* On all exchanges and returns, the customer is responsible for all return charges and will be charged the associated fees to ship out any replacements. This also includes undeliverable or refused packages on original orders, exchanges and returns.

* We offer a 14-day money-back refund on Allure Lingerie items (excluding opened or used Products, Thongs, Teddies G-strings & Pasties). The item needs to be returned within 14 days of receipt of the order for this 14-day money back to be honored

*Manufacture defect: Please inspect your purchase immediately upon receipt. Any defective merchandise must be reported within 10 days of receiving your order